

IRIS Y. MARTINEZ
CLERK OF THE CIRCUIT COURT OF COOK COUNTY

We Value your Opinion

As Clerk of the Circuit Court employees, we are expected to serve the public courteously and efficiently. We would like to know if we are succeeding and how we might do better.

1. Today's date _____ Time of your visit _____ Room # _____

2. What Division / District did you visit? _____
Motion Counter File Request Cashier Courtroom Information Desk
Other _____

3. Reason for visit: _____

4. Please rate the following for today's visit:

	Outstanding	Good	Average	Fair	Poor
Courtesy					
Speed of Service					
Quality of Service					
Overall Service					

5. How long did you wait for service? _____ minutes

6. Were the posted signs helpful?

Yes No Reason: _____

7. Was the computer system helpful?

Yes No Reason: _____

8. Was your transaction processed correctly?

Yes No Reason: _____

9. Comments/suggestions (What was best about our service and what can we improve? Please identify the employee who served you, if known.): _____

10. (CONFIDENTIAL/OPTIONAL) Contact Information. * To support our green, cost-efficient initiatives, the Clerk's Office will correspond by email when available. Please assist us in this effort by providing your email address below.

Name: _____

Address: _____ City: _____ State: _____ Zip: _____

Phone: _____ Email: _____

Please remember to place your form in the questionnaire box or mail to:
If you need immediate service please call (312) 603-0440.

www.cookcountyclerkofcourt.org
Thank you for your comments.

Iris Y. Martinez
Clerk of the Circuit Court of Cook County
Training and Development Department
69 W. Washington Street, Suite 2500
Chicago, IL 60602
Fax: (312) 603-9678